

Ignition OFF.

Disconnect and inspect the APIM connector.

Repair:

Corrosion (clean module pins or install new connectors or terminals)

Damaged or bent pins (install new terminals or pins)

Pushed-out pins (install new pins as necessary)

Reconnect the APIM connector. Make sure they seat and latch correctly.

Wait at least 2 minutes for the APIM to re-initialize.

Operate the system and determine if the concern is still present.

Is the concern still present?

Yes	CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW the TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, PERFORM the APIM Hardware Test. Refer to APIM HARDWARE TESTING .
No	The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues.

**DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM >
PINPOINT TESTS > PINPOINT TEST U : ALL MEDIA HUB FUNCTIONS ARE
INOPERATIVE OR DO NOT OPERATE CORRECTLY (USB (UNIVERSAL SERIAL BUS)
PORTS, SD (SECURE DIGITAL) CARD, AND AUDIO INPUT JACK)**

Refer to Audio System/Navigation - With Sony for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: Information and Entertainment System - System Operation and Component Description . See Composite Audio-Video Input Mode, SD Card Mode, USB Mode, and Media Hub.

The media hub requires a power and ground circuit from the APIM to operate. Loss of power or ground disables all media hub functionality.

Possible Sources

- Customer's device
- Media hub
- Wiring, terminals, or connectors
- APIM